

EITS Web Site

Enterprise Information Technology Services is your first stop for your technology needs: on-line registration, students services, e-mail, electronic classrooms, and technology assistance in all areas to enhance your learning and living experiences at UGA. Many of these services are described in this brochure, with more information available at the EITS official Web site:

<http://www.eits.uga.edu>

MyUGA and MyID

The UGA portal, MyUGA, is a single Web location where UGA students can access the Web-based services and information most important to them. Many of the services described in this brochure, including UGAMail, WebCT, and OASIS, are accessible from MyUGA. All you need to access MyUGA is your MyID, your electronic passport to many services at UGA.

<http://myid.uga.edu> (MyID information)

<http://my.uga.edu> (Access to MyUGA)

Resident Hall Internet Access

High-speed internet access is provided to all residence hall students who choose to bring their own computers to campus:

<http://www.sts.uga.edu>

Student Technology Support

Student Technology Support is a "students helping students" group within EITS who provide Internet connection support for UGA students in residence halls, Family Housing, and the PAWS wireless network (next item):

<http://www.sts.uga.edu>

PAWS Wireless Network

PAWS (Personal Access Wireless/Walkup System) offers students wireless Internet access from many locations across campus. For more information and a location map, please see:

<http://www.eits.uga.edu/paws>

Student Learning Center and Computer Labs

The Student Learning Center was built around the way students work and study today. From the group study rooms and soft seating areas to the in-house Jittery Joe's, the SLC's amenities, technology, and service make learning an enjoyable experience. Over 400 computers are available on the third and fourth floors, including computers offering adaptive technology for the visually and motor impaired.

In addition to the Student Learning Center, EITS operates a number of computer labs throughout campus. Many of these labs are located in the residence halls:

<http://www.sl.c.uga.edu> (Student Learning Center)

<http://www.eits.uga.edu/sites>

(EITS Computer Labs)

UGAMail

E-mail is the essential communications tool for all students at UGA. Every student at UGA is required to have a UGAMail account. UGAMail is UGA's e-mail system available to all UGA students, faculty, and staff. Web access to UGAMail is offered through MyUGA. Other ways to access your e-mail are described on the Web site for UGAMail:

<http://www.ugamail.uga.edu>

(Access and more information)

<http://my.uga.edu> (Portal Access to Webmail)

WebCT

As a UGA student, you will become familiar with WebCT as part of your classroom instruction. WebCT is an environment allowing faculty to put either all or part of a course online and includes discussion boards, grade books, assignment tools, and quiz tools.

<http://webct.uga.edu>

(Access and more information)

<http://my.uga.edu> (Portal Access to WebCT)

Self-Paced Online Learning with Element K

Element K's online training modules offer students the flexibility to learn about various elementary to advanced topics, such as Microsoft Word, Excel, and PowerPoint. There are over 100 topics from which you can choose to learn, whenever it is convenient for you.

<http://innergeek.uga.edu> (More Information)

<http://my.uga.edu>

(Portal Access to Element K)

OASIS: Online Access to Student Information Systems

OASIS is used by students for class registration, fee payments, online voting, and a number of other student-related services. OASIS is jointly supported by EITS and the Office of the Registrar:

<http://oasisweb.uga.edu>

(Access and more information)

<http://my.uga.edu> (Portal Access to OASIS)



Information Security and Virus/Spyware Protection

The EITS Office of Information Security maintains a Web site that includes information and software downloads to help you protect yourself and your computer. Training programs are also available through this office.

<http://www.infosec.uga.edu>

Information Technology Policies

EITS maintains a Web site that includes policies in all areas related to information technology. Acceptable use policies, e-mail policies, Web-related policies, and more are available at:

<http://www.eits.uga.edu/policies>

Individual Web Pages

All students are provided Web space for their individual use. As long as you have a current MyID, you can set up a Web site in accordance with the University's Web-related policies.

<http://myweb.uga.edu> (Instructions and Setup)
<http://www.eits.uga.edu/policies> (Policies)

Web Space for Student Organizations

EITS maintains the main UGA Web server (<http://www.uga.edu>), and offers accounts to registered student organizations free-of-charge. Account request forms and related policy information can be found here:

<http://www.eits.uga.edu/webhelp>

Computer Purchase Recommendations

Even though owning a computer is not a requirement for students at UGA, it is often recommended for many areas of study. Student Technology Support has prepared a Web site to assist you (and your parents) in purchasing a computer.

<http://www.sts.uga.edu/buy.html>

Discussion Groups (LISTSERV)

LISTSERV is an electronic mail facility which allows you to participate in electronic discussion groups on thousands of topics. As a UGA student, you can participate in the discussion on existing lists, or start a new list for your registered student organization.

<http://listserv.uga.edu>

EITS Help Desk

If you have questions or need assistance with a computer-related problem, please contact the EITS Help Desk. Walk-in assistance is available at the Computer Services Annex (intersection of East Campus Road and Cedar Street, building #1130 on the UGA Campus Map), Monday through Friday, 8:00am-5:00pm. You can also contact the Help Desk via email (helpdesk@uga.edu) or phone (706-542-3106).

Student Services

Your guide to
Information
Technology
resources and
services at UGA

Computer Services Annex

Intersection of East Campus Road and
Cedar Street
(Building #1130 on the Campus Map)
Athens, Georgia 30602-1911
(706) 542-3106
helpdesk@uga.edu
www.eits.uga.edu

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