

EITS Web Site

Enterprise Information Technology Services is the first stop for your technology needs: electronic classrooms, e-mail, administrative and business services, and technology assistance in all areas to enhance your teaching, learning, and living experiences at UGA. Many of these services are described in this brochure, with more information available from the EITS Web site:

<http://www.eits.uga.edu>

MyUGA and MyID

The UGA portal, MyUGA, is a single Web location where UGA faculty and staff can access the Web-based services and information most important to them. Many of the services described in this brochure, including UGAMail, WebCT, and OASIS, are accessible from MyUGA. All you need to access MyUGA is your MyID, your electronic passport to many services at UGA.

<http://myid.uga.edu> (MyID information)

<http://my.uga.edu> (Access to MyUGA)

Network Access

All faculty and staff have access to the campus network from their desktops. EITS supports the "backbone" network, with desktop connectivity provided by either IT professionals within the individual's home department or Campus Information Technology Partnerships (see next item).

EITS has partnered with the Office of the Vice President for Research to ensure that researchers at UGA have access to high-speed Internet connectivity at other institutions. This connectivity is provided through UGA's participation in the Southern Light Rail, a regional section of the National LambdaRail:

<http://www.slr.uga.edu>

Campus Information Technology Partnerships (CITP)

Campus Information Technology Partnerships (CITP) represents a joint venture between EITS and numerous departments and units within the University of Georgia. Consisting of Information Technology experts with a keen emphasis on customer service, CITP provides dedicated departmental support for technology needs, including planning and deployment, general desktop support, and detailed server administration:

<http://www.citp.uga.edu>

PAWS Wireless Network

PAWS (Personal Access Wireless/Walkup System) offers faculty and staff wireless Internet access from many locations across campus. For more information and a

location map, please see:

<http://www.eits.uga.edu/paws>

Student Learning Center and Computer Labs

The Student Learning Center provides UGA faculty with a unique opportunity. Blending classroom space with an electronic teaching library and housing state-of-the-art technology in every classroom, the Student Learning Center encourages innovative teaching and learning.

Over 400 computers are available on the third and fourth floors, including computers offering adaptive technology for the visually and motor impaired.

In addition to the Student Learning Center, EITS operates a number of computer labs throughout campus. Many of these labs are located in the residence halls:

<http://www.slc.uga.edu> (Student Learning Center)

<http://www.eits.uga.edu/sites> (EITS computer labs)

UGAMail

E-mail is the essential communications tool for all faculty and staff at UGA. UGAMail is UGA's e-mail system available to all UGA faculty, staff, and students. Web access to UGAMail is offered through MyUGA. Other ways to access your e-mail are described on the Web site for UGAMail:

<http://www.ugamail.uga.edu> (Access and more information)

<http://my.uga.edu> (Portal access to Webmail)

WebCT

As a member of UGA's teaching faculty, you will become familiar with WebCT as part of your classroom instruction. WebCT is an environment allowing faculty to put either all or part of a course online and includes discussion boards, grade books, assignment tools, and quiz tools.

<http://webct.uga.edu> (Access and more information)

<http://my.uga.edu> (Portal Access to WebCT)

Self-Paced Online Learning with Element K

Element K's online training modules offer you the flexibility to learn about various elementary to advanced topics, such as Microsoft Word, Excel, and PowerPoint. Teaching faculty may wish to use Element K as a supplement to classroom instruction, giving their students the opportunity to tutor themselves to improve computer skills. There are over 100 topics from which you can choose to learn, whenever it is convenient for you.

<http://innergeek.uga.edu> (More Information)

<http://my.uga.edu> (Portal Access to Element K)

Research Computing Center (RCC)

The mission of the RCC is to provide and support world-class research computing and communications resources that enhance the productivity of researchers at UGA, enable UGA researchers to accelerate the rate of new scientific and artistic breakthroughs, enable collaborative research between UGA researchers and their peers at other research institutions, provide effective access to information sources throughout the world, and facilitate the efficient use of information technologies by providing training, outreach, and consulting in the use of hardware and software resources.

<http://www.rcc.uga.edu>

Boyd Data Center Hosting

UGA colleges, departments, and administrative units are encouraged to host critical systems and data in the Boyd Data Center. The 16,000 square foot facility includes secure card access, camera monitoring, an enterprise class generator, and a fire-suppression system to create a stable and secure environment for critical systems and data. For more information, see:

<http://eits.uga.edu/bdchosting>

Office of the Registrar: Online Grade Rolls, Tuition Assistance, Other Services

The Office of the Registrar serves faculty and staff with a number of online services, including online grade roll submission, the Tuition Assistance program, and more. For additional information on these services and other services offered through the Office of the Registrar, see:

<http://www.reg.uga.edu/or.nsf/html/fss>

Information Security and Virus/Spyware Protection

The EITS Office of Information Security maintains a Web site that includes information and software downloads to help you protect yourself and your computer. Training programs are also available through this office.

<http://www.infosec.uga.edu>

Information Technology Policies

EITS maintains a Web site that includes policies in all areas related to information technology. Acceptable use policies, e-mail policies, Web-related policies, and more are available at:

<http://www.eits.uga.edu/policies>

Individual Web Pages

All faculty and staff are provided Web space for their individual use. As long as you have a current MyID, you

can set up a Web site in accordance with the University's Web-related policies.

<http://myweb.uga.edu> (Instructions and Setup)
<http://www.eits.uga.edu/policies> (Policies)

Web Space for Departments, Organizations, and Units
EITS maintains the main UGA Web server (<http://www.uga.edu>), and offers accounts to UGA-affiliated departments, organizations, and other units free-of-charge. Account request forms and related policy information can be found here:

<http://www.eits.uga.edu/webhelp>

Computer Purchase Recommendations

If you are interested in purchasing a computer for home use, you will find the "Buying Guide" prepared by Student Technology Support of interest. Even though the intended "audience" for this site is students, everyone will find the recommendations useful.

<http://www.sts.uga.edu/buy.html>

Managed Software Distribution and the Microsoft Campus Agreement

Faculty and staff at the University can purchase software at reduced costs through Managed Software Distribution (MSD). In addition, Microsoft products, including Microsoft Office and the Windows operating system, are available to faculty and staff free-of-charge (except for media, which can be purchased for a nominal fee through MSD). For a complete online ordering catalog, please visit the MSD Web site.

<http://www.msdl.uga.edu>

Computer Equipment, Software, and Services (CESS) Review

CESS review is required for all information technology purchases with a one-year expenditure cost total above \$10,000. For complete information regarding CESS review, see:

<http://eits.uga.edu/cess>

IT Contracts and Licensing Administration (ITCLA)

ITCLA facilitates and oversees the cost-effective management of all aspects of information technology contracts, licensing, renewals, and services. ITCLA's

primary purpose is to secure negotiated savings that would not otherwise have been realized. For more information contact ITCLA:

contract@uga.edu

Steaming Media Instructional Support

Streaming video and audio to support instruction is available to UGA faculty, staff, and teaching assistants at no cost to further their educational initiatives. The streaming media service is used to distribute audio and/or video (in either RealMedia or QuickTime format) to users via the Internet.

<http://www.streaming.uga.edu/index.html>

Horizon Wimba

Horizon Wimba Live Classroom is a flexible, Web-based tool for conducting live online classes that can be archived and viewed at a later time. Live Classroom at UGA is jointly supported by the Center for Teaching and Learning (CTL) and EITS.

<http://www.uga.edu/horizonlive>

Campus-Wide Calendar Service

With the UGA Calendar Service, faculty and staff can schedule meetings with colleagues across campus, manage their own professional calendar, and perform other scheduling tasks. The UGA Calendar Service is a fully featured, robust enterprise-wide solution for enabling all UGA faculty and staff to coordinate time and activities.

<http://www.eits.uga.edu/calendar>

Discussion Groups (LISTSERV)

LISTSERV is an electronic mail facility which allows you to participate in electronic discussion groups on thousands of topics. As UGA faculty or staff, you can participate in the discussion on existing lists, or start your own new list.

<http://listserv.uga.edu>

EITS Help Desk

If you have questions or need assistance with a computer-related problem, please contact the EITS Help Desk. Walk-in assistance is available at the Computer Services Annex (intersection of East Campus Road and Cedar Street, building #1130 on the UGA Campus Map), Monday through Friday, 8:00am-5:00pm. You can also contact the Help Desk via email (helpdesk@uga.edu) or phone (706-542-3106).



THE UNIVERSITY OF GEORGIA

Office of the Chief Information
Officer and Associate Provost
Enterprise Information
Technology Services

Faculty and Staff Services

Your guide to
Information
Technology
resources and
services at UGA

Computer Services Annex

Intersection of East Campus Road and
Cedar Street
(Building #1130 on the Campus Map)
Athens, Georgia 30602-1911
(706) 542-3106
helpdesk@uga.edu
www.eits.uga.edu

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Partnering with UGA